



2018 Pricing & Service Guide

Silver “Standard” Service Package Cost & Services:

Mendota Manor & Mendakota Manor

- \$7,900 per month private suite
- \$6,900 Per month shared suite

Hilltop Manor

- \$8,300 per month private suite
- \$7,300 per month shared suite

Lake Manor

- \$8,500 per month private suite
- \$7,300 per month shared suite

\$850 one-time move-in fee

\$500 refundable security deposit

Personal & Medical Care

- Resident specific care plans and RN assessments
- Registered nurse on-call 24 hours a day
- Registered nurse on site 5 days per week
- Registered nurse care coordination with physicians, hospice, therapy services (PT, OT, ST) and other medical professionals
- Registered nurse maintenance of clinical record information
- Registered nurse coordination of laboratory and physician requests
- Certified Nursing Assistants or PCA on site 24 hours per day
- Medication administration, central storage and setup
- 1:3 or 1:3.5 care ratios days and evenings
- 24-hour assistance with bathing, dressing, and toileting
- Incontinence management and toileting programs
- Catheter care (if needed – does not include cost of supplies)
- Oxygen management (if needed – does not include cost of supplies)
- Weekly housekeeping and maintenance
- Daily cueing and redirection as needed
- Daily laundry and linen services
- Weekly family “wellness” update regarding your loved one



Therapy & Spa Services

- Intergenerational therapy
- Pet therapy
- Aroma therapy
- Manicures & pedicures

Spiritual & Emotional Care

- Daily reflections, prayer before bed / dinner, spiritual readings
- Friend and family support services
- Individual resident memory boards
- Spiritual coordination with local organizations

Safety, Security & Home Environment

- Monitored security system
- Smoke detectors, carbon monoxide detectors & fire extinguishers throughout the home
- Wander alarm system (varies by location)
- Fenced and secured outdoor spaces and gardens (varies by location)
- Fully furnished common areas
- Personal gardening areas
- Private family visitation areas (varies by location)
- Sprinkler system (varies by location)

Standard Room Amenities

- Private handicap accessible bathrooms
- Standard hospital bed
- Over the toilet commode
- All utilities included (Private Telephone is Extra)
- Cable and WiFi
- Room furnishings by Request
- Hoyer lift
- Sit-to-Stand lift

Meals & Snacks

- 3 wholesome meals daily; special dietary needs provided
- Monitored food and fluid intake
- Specialized diets as prescribed by physicians
- Resident specific snacks

Programs & Activities for the Mind, Body & Soul

- "Cherished Moments" activity programming
- Activity plans specific to resident needs and abilities



- Activities that revolve around daily duties involved in a household
- Active community involvement opportunities
- Individual and group outings
- Local volunteer groups; School children, neighbors, etc.
- Physical exercise programs such as: Chair yoga, dancing, walking, gardening, stretching, put-put golf
- Pet visits, bird feeders around the home for residents to enjoy
- Quilting, scrap booking, knitting, baking, cooking, crafts, memory boards
- Dinner parties, afternoon tea / coffee, happy hour, birthday parties
- Board games, bingo, checkers, trivia, movie night
- Reflections, prayer before bed / dinner, spiritual readings
- Hugs, hand-holding, positive interaction, support and love from staff
- Musical guests, sing-alongs, radio and CDs

Gold “Enhanced” Service Package Cost & Services:

- \$750 additional per month

One-On-One Feeding Assistance: This is available when a person can no longer feed themselves and a staff member of Heart to Home is required to sit one on one and feed the individual.

2-Person or Mechanical Transfer Assistance: This is available when a person can no longer walk or stand without the assistance of a mechanical lifting device or the assistance of 2 staff members.

Insulin Management: This is available when a person requires blood glucose testing, syringe medicine setup and assistance with injections of insulin (standing dose and sliding scale).

Additional Services Available Ala-Cart:

Private Duty Aide: \$25 per Hour

Private Duty Registered Nurse: \$60 per Hour

Private Telephone: \$20 per Month

Guest Meals: \$10.00 Holidays or \$5.00 Regular

Salon Visit: Contact Bridget Morgan, Independent Stylist to Arrange (612) 702-5855

Personal Care or Medical Supplies: Pricing Direct from Supplier